

Pakistan Software Export Board (G) Ltd.

Ministry of Information Technology & Telecommunication Government of Pakistan





Registration No: C05/PSEB/2025/7461

Date: 20/05/2025

Subject: Provisional of Call Center Fast holidays Ltd

Kindly refer to your application for provisional extension of Call Center to be operated at 882 Maulana Shaukat Ali Rd, Block C Faisal Town, Lahore, 54000.

PSEB is pleased to inform you that the provisional registration of your Call Center **Fast holidays Ltd** has been granted an extension of three months as **inbound** Call Center from the issuing of this letter. The provisional registration is issued to get IP's from PTA approved Internet Services Provider (ISP) for whitelisting.

The registration will be confirmed after physical verification and site inspection of your Call Center premises by PSEB. You are required to submit a request for physical inspection/verification of your Call Center premises at the PSEB portal by using your login credentials (already shared), once your static IPs have been whitelisted and your Call Center becomes fully operational.

Inspection requests must be logged within **90 days** from the issuance of this registration, enabling PSEB to complete the registration process and issue a certificate for the remaining period as applied.

Failing to complete the above-mentioned process on time may result in **cancellation** of registration with PSEB, and any fee submitted in this regard will be forfeited. Furthermore, you would be required to submit fresh registration charges to resume as re-registration with PSEB. However, the duration of this provisional registration can be extended for another 90 days only if the request for extension is submitted online.

Please note that this registration is subject to compliance with Government policies and guidelines regarding Call Center Operations in Pakistan.

Regards Industry Facilitation Department PSEB

Call Center Contact Person Name: Muhamamd Bilal

Designation: CEO Contact: 923454078622



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Note: This is a system-generated document. No signature is required.